

Pacific Heads of Health

Réunion des directeurs de la santé du Pacifique



“A guiding star for Integrated Primary Care, Health and Wellbeing”



PASIFIKA
MEDICAL ASSOCIATION
GROUP

Pasifika Medical Association Group Companies

Clinically Led, Culturally Anchored, Family Driven

 **Pasifika Medical Association Group**

 **Pasifika Futures Ltd**

Whānau Ora
Commissioning

Health
Commissioning


 **Etu Pasifika Primary Care**

Etu Pasifika
Canterbury 

Etu Pasifika
Auckland 

 **New Zealand Medical Treatment Scheme**

 **Pasifika Medical Association Membership**

PACMAT 

Pacific Health Dialog 

NZ Medical Journal 

Moana Pacific Women's Network 



Key Facts

Clinically Led, Culturally Anchored

- \$90m group of companies
- 200 employees
- 3 Integrated Primary, Mental Health and Wellbeing Services
- Assets of \$34m
- Equity of \$18m
- Properties owned 6 (3 in Christchurch, 3 in Auckland)



PMA Group Board



Sir Collin Tukuitonga
KNZM FNZCPHM



Dr Kiki Maoate
ONZM FRACS

President



Dr Frances Agnew
MNZM FRANZCP FACHAM

Purpose:

- Strategic Governance and Stewardship of the Group of Entities
- Appointment of Directors
- National and Regional Leadership
- Commitment to Pacific countries



Pasifika Futures

Whānau Ora Commissioning Agency



Dr Kiki Maoate
ONZM FRACS
Chair



Dr Siniva Sinclair
FAFPHM, MPH



**La'auli Sir
Michael Jones**
MNZM.B.A., M.A, BPlan



Soana Pamaka
BA, DipT



Dr Frances Agnew
MNZM FRANZCP FACHAM

Purpose:

“Commissioning Agency for Pacific families to support them to meet their aspirations and improve outcomes with Pacific Families”



9 Years of Progress

- **328,947** individuals reached (90% Pacific population in New Zealand)
- **61,659** families engaged
- **132,526** well-being outcomes achieved
- **108,632** packages of support provided
- **\$157m** invested over 9 years with 80 partners





More than Health

- Lifelong learning
- Living better, living longer
- Financial freedom
- Community connection
- Resilient and responsive communities





PMA Membership

Purpose:

To nurture, grow, connect and invest in the Pacific health workforce, pipeline and clinical leadership in New Zealand and the region.



Humanitarian Assistance PACMAT Team

- 2009 Samoa Tsunami
- 2011 Christchurch earthquake
- 2015 Cyclone Pam Vanuatu
- 2016 Cyclone Winston Fiji
- 2017 Francie Boat Sinking, Katikati Car Crash, Gisborne Bus Crash
New Zealand
- 2018 Cyclone Gita Tonga
- 2019 Measles Samoa
- 2022 Tonga Volcanic Eruption Niue COVID -19 Deployment
- 2023 Cyclone Judy and Cyclone Kevin Vanuatu



Pasifika Medical Association Group
**New Zealand Medical
Treatment Scheme (NZMTS)**

 **NEW ZEALAND**
FOREIGN AFFAIRS & TRADE
Manatū Aorere

- Overseas referrals for treatment
- Visiting medical teams
- Capacity building and workforce strengthening

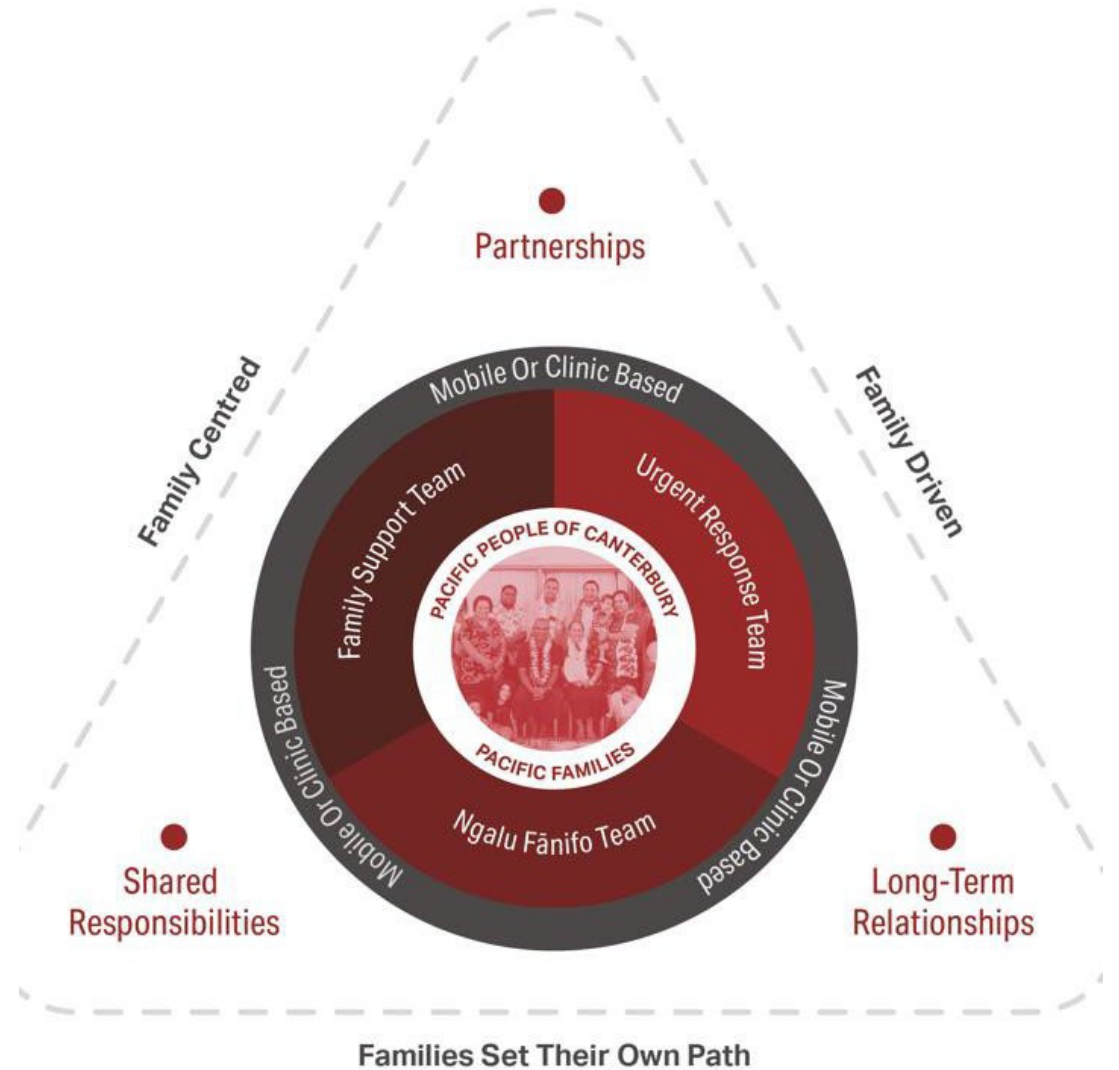


Pacific Primary Care Commissioning and Service Delivery

- Pacific Led Primary Care Commissioning that is responsible for the development and implementation of Pacific solutions for Pacific families.
- Family led
- Family centered

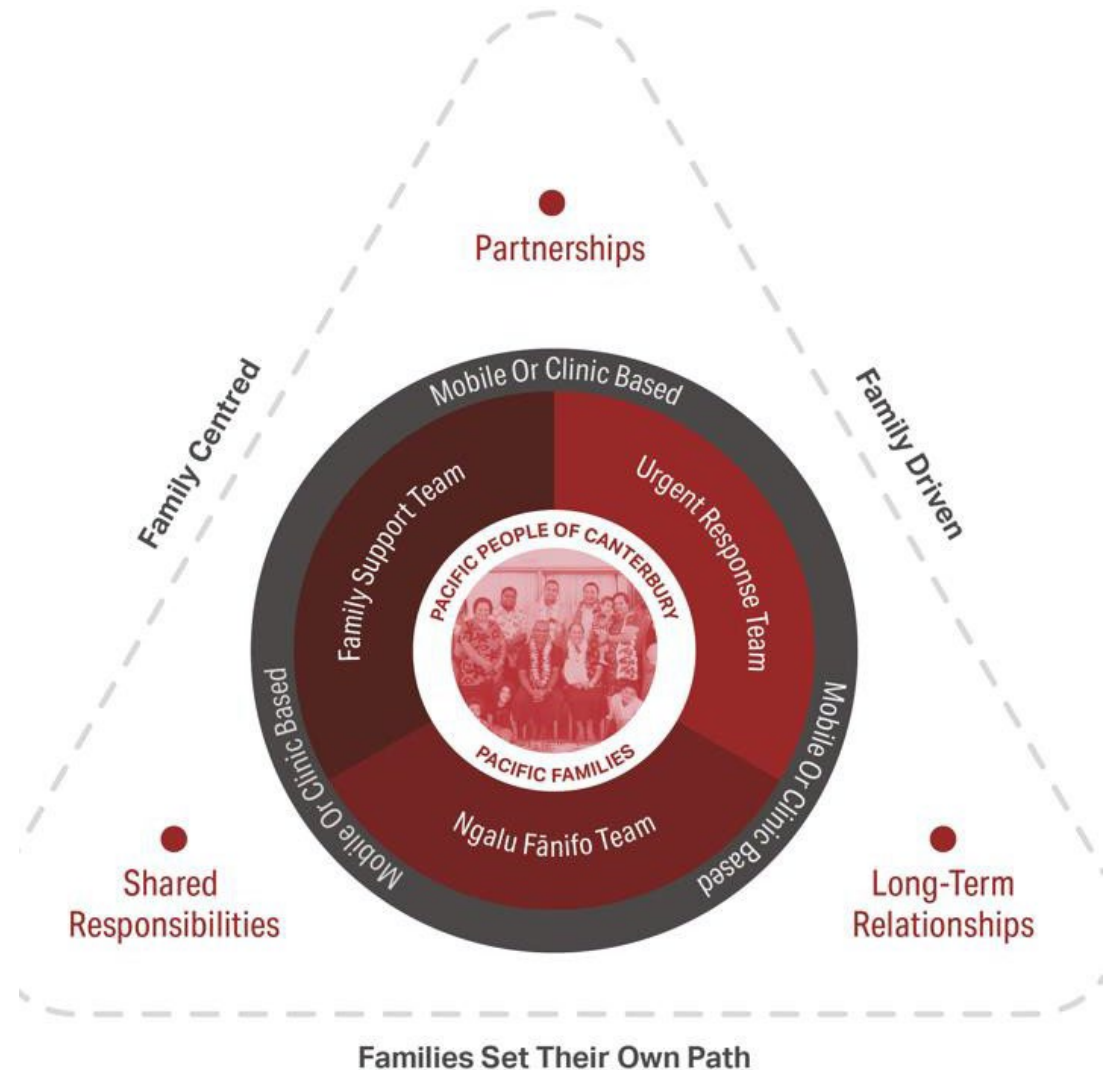
✱ ETU Pasifika Model

- Families first
Family driven
Family Centered
Families set their own pathway
- Partnership with families
- Long term responsibilities
- Shared Responsibilities



ETU Pasifika Model

- Mobile or clinic based
- Family support team
- Urgent response team
- Integrated Ngalu Fānifo team



Etu CHCH KPIs FY2223 Q3

KPIs	Target	Metrix	Result	Numerator/ Denominator
Newborns enrolment		Newborn patients registered in the quarter		12
	55%	New-borns registered within 6 weeks of birth	67%	8/12
	85%	New-borns registered within 3 months of birth	100%	12/12
Diabetes Management	90%	Diabetics have had a HBA1c measurement in the last 12 months	93%	279/300
Smoking Cessation	90%	Smokers have completed an ABC assessment	22%	134/600
	20%	People who stopped smoking for less than 15 months	14%	130/962
	20%	People who stopped smoking for more than 15 months	24%	232/962
Screening Programs	70%	Breast screening completed	68%	274/403
	80%	Cervical screening completed	69%	659/949
	90%	CVD risk screening up to date	75%	827/1110
Immunisation	95%	Immunisation for 0-8 months	87%	20/23
	95%	Immunisation for 9-23 months	67%	57/85
MMR	95%	MMR 1-5 years	80%	241/302
	95%	MMR 15-29 years	5...	473/952

Family support team

- “Pod” of staff who are co-located together
- General Practitioners (Fellows)
- Trainee Registrar (College GPs)
- Primary care nurses
- Health improvement practitioners
- Health coaches
- Whānau Ora navigators





Urgent team

- “Pod” of staff who are co-located together
- General Practitioners (Fellows)
- Primary care nurses
- Mental Health nurse
- Health improvement practitioners
- Health coaches
- Whanau Ora navigators

Ngalu Fānifo Team

- Psychiatrist
- Psychologist
- Health Improvement practitioners
- Health Coaches
- Physiotherapist
- Cultural support



Clinical model
Small co-located teams
Nurse-led case management
Care and support planning
Real-time responses

Service users
Patient-provider relationships
Patient engagement
Individual and family wellness

Relationships

Workforce
Workforce capability
Workforce engagement
Extended primary care team

Infrastructure
Operational systems
Information and evaluation
Improvement and innovation
Partnerships

What is working

- Pacific families have **complex needs** which require a clinically expert and culturally anchored way of partnership
- **Strength based** interventions deliver **positive outcomes**
- Relationship based care requires **new skills and training**
- **Strategic partners such as PMA and Royal College of GPs are important** in developing new models of care
- The model of care is **not what** is currently being delivered in primary settings
- Training including in **Urgent Care Community** based will be important for countries
- **Trust the community they know what they want**

Opportunities

- Pacific models of integrated primary care
- Move away from traditional medical practitioner consultation
- Clinical placements for primary care training for doctors and nurses
- Primary care practitioners available for in country clinical training, virtual consultations and primary mental health consultations